



SILICON DESIGNS INC. 1445 NW Mall St., Issaquah WA 98027-5344, (425) 391-8329

HOW TO RETURN A PART TO SILICON DESIGNS INC

1. Please read our terms and conditions regarding warranty / returning parts etc. View them at our website <http://www.silicondesigns.com/Warranty.html>
2. Call Silicon Designs at 425-391-8329 or e-mail support@silicondesigns.com. Please provide model and serial #. We will issue an RMDR #. This will be your reference that we use to track the return.
3. Fill out the attached form with as much detail as possible. If you are returning a failed unit please provide a technical contact person within your organization. Ideally the person who determined the part is defective.
4. If you are returning a module for calibration please provide a mating connector if you have installed your own plug.
5. For warranty items please remove any plugs / sockets that you have installed on the wiring or circuit boards attached to LCC or JLCC devices.
6. Place the devices in ESD bags and ship them along with the form as soon as possible to the address above. Mark the RMDR# on the outside of the box to ensure correct routing.

PLEASE NOTE: Customers returning items without an RMDR # reference run the risk of them being lost. After we have tested the returned parts we will try to contact you. If there is no response items left at our facility for more than 180 days will be considered abandoned.



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Customer Name :

Original Purchaser name (if you did not purchase the part directly from Silicon Designs Inc) :

Technical Person Contact Name / phone number and Email :

Model #	Serial #	Install Date	Fail Date	Failure Details, please provide as much information as possible

RMDR #

Call support at 425-391-8329 or email support@silicondesigns.com

Please include a copy of this form in the box with the returned part(s)